



Weekend Transitional Support Worker – Youth Housing Program

Are you passionate about working with youth (ages 14-17) and being a part of their journey towards adulthood? Do you identify yourself as organized, takes initiative and a self-starter when relationship building? As a Transitional Support Worker (TSW), you will build relationships with youth through utilizing non-judgmental, harm reduction, trauma informed and solution focused approaches. You will create a safe, clean and supportive home environment with the youth to support their successful transitional to adulthood through relationship building, role modelling, supportive listening and life skills development.

YHP offers a safe, supportive transitional housing for youth experiencing complex barriers such as substance use/misuse/addictions, legal, poverty, traumatic histories, mental health, poverty and homelessness, LGBTQ2S+, and newcomers to Canada and/or refugees, and PSECA concerns.

Hours: Part-time: Saturday and Sunday: 2:30pm to 11:30pm

Why Join Our Team

- Double staffing model to better walk alongside the youth we serve.
- In-house training opportunities to build knowledge, skills and tools relevant to your role.
- A culture of on-going feedback and recognition through supervision sessions, formal and informal feedback.
- Be part of a diverse team and collaborative work environment that works together towards personal and professional growth.

In Your Role You Will

- Build rapport, supervise and encourage youth through one-on-one supports.
- Assist youth to actively participate in their transition plan and monitor their progression.
- Encourage and support youth in developing/maintaining healthy routines and life skills development related to household shopping, meal planning and preparation, sleep routines, household maintenance, money management etc.).
- Develop and maintain household budget for food in the house.
- Communicate pertinent information and progress of youth to the House Leadership Team through daily case notes, documentation and log book tracking.
- Prepare and maintain a clean and orderly living environment in order to create a safe and supportive home environment for the youth.
- Complete Critical Incident Reports (CIR) as required.
- Comply and adhere to policies and procedures including: internal e4c policies, legislation, bylaws, licensing standards, CARF, Alberta Health, medication administration documentation/procedures etc.
- Re-inforce conflict resolution, positive communication, household respect through positive reinforcement, role modeling, supportive listening, etc.
- Attend youth house meetings, attend hospital visits and community outings with youth.
- Maintain positive relationships with neighbors, visitors and other community members.

Education and Certifications

Required

- Degree/diploma in Child and Youth Care (CYC), Social Work, Human Services, or related field.
- Police Information Check with Vulnerable Sector Check.
- Child Intervention Check.
- Certifications: Standard First Aid, Suicide Intervention Training, Medication Administration, De-escalation, Harm Reduction, Indigenous Awareness Training, Protection of Sexually Exploited Children's Act, WHMIS and Food Safety.



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- Use of a reliable, registered vehicle, driver's license, a recent driver's abstract and valid insurance including two million dollar liability coverage.

Recommended

- Certifications: FOIP, Mental Health First Aid

Experience

- 2 years working with marginalized populations (youth experience is an asset).
- Strong interpersonal, non-judgmental, empathetic, flexible and ability to work with initiative and independence.
- Experience working with youth struggling with addictions, poverty, mental health, and trauma.
- Working knowledge and experience with harm reduction, resiliency, trauma -informed and solution focused practice.
- Proficient in MS Outlook, Word, Excel, database applications and computer orientation.

Competencies

- **Detail Oriented** – Able to focus on the details that matter, checks work for accuracy, ensures that tasks are completed as requested.
- **Communication** - The ability to understand and be understood by individuals and groups using appropriate and effective communication tools and techniques. Communicate respectfully with others from diverse backgrounds and from all levels while accommodating differences while using a non-judgmental, empathic, and flexible approach
- **Collaboration** - Work collaboratively with others to achieve group goals and objectives; has positive working relationships with colleagues and partners. Able to build formal and informal professional relationships.
- **Accountability** -Takes personal accountability to deliver the best service by demonstrating best practice behaviors following organizational policy and procedures, CARF standards, OH&S, and Government of Alberta Licensing protocols. Able to define expectations for self and others and to act to fulfill these expectations.
- **Integrity and Ethical Behavior** – a clear understanding of ethical and business practices, and commitment to upholding organizational values, policies and procedures
- **Service Orientation** – an understanding of community members' needs and strives to meet or exceed community members' expectations. Seeks ways to improve processes and efficiencies for enhanced service and community relations. Responds to new and innovative ideas in an effort to effectively problem solve for resolution.

Apply

- Email: careers@e4calberta.org
- Website: www.e4calberta.org

At e4c diversity is our strength. We embrace diversity and offer equal opportunities to all qualified applicants. We welcome your application regardless of origin, culture, ethnicity, age, ability, gender identity or faith.

Thank you to all those apply. Only those short-listed will be contacted for an interview.