



Success Coach (Arabic Speaking) Competition # 1351

The Family Centre has a strong reputation for providing quality services basing our work on research and evidence-based practices. We pride ourselves on providing leading-edge training and strong, reflective supervision. Our intention is to create a healthy organization that is intelligent in its response to community issues and intentional about our respectful treatment of each other. We have a strong focus on Trauma Informed Care for the communities we support, as well as our staff teams. The Family Centre strives to hire a diverse team of employees, reflecting the diverse communities we support.

Mission:

The Family Centre exists to support families and children to help them flourish and to help people engage with one another in order to promote healthy, safe, and economically viable communities.

Vision:

Healthy families in healthy communities.

The Role:

The Family Centre is currently hiring energetic individuals interested in working with children as a Success Coach. The outcomes of the Success Coach Interventions are that students become positively engaged with the Coach and their schools, become positive actors within the school community, attend school, begin to succeed academically, reduce high risk behaviors, increase positive behaviors, develop positive goals, and begin to see themselves as having the potential for future success. The position reports to the Manager of Community Initiatives at The Family Centre.

Qualifications:

- Degree in Human Services or equivalent education and experience
- 2 years' experience working with youth
- Ability to communicate in Arabic Language is must.
- Eligibility for membership in a professional organization
- Effective communication skills with a wide range of individuals



- Ability to work in an integrated service team
- Knowledge of community resources
- Computer Literacy
- Caseload management skills (formal and informal)
- Police Criminal Record Check and Child and Youth Information Systems Check (must have to start employment and renewed every 3 years)
- Enhanced Police Intervention Check approved through Edmonton Police Services
- Standard First Aide-16 Hours and Suicide Intervention Training-14 Hours (must have within 3 months of employment and refreshed every 3 years)
- Indigenous Cross Cultural Training (8 hours within the first twelve months of employment and every year thereafter)
- 2 million Vehicle Liability Insurance
- Driver's Abstract

Attributes:

Successful candidates will demonstrate the following competencies:

- Interpersonal skills to help establish good working relationships with clients and stakeholders
- Ability to establish clear boundaries and be sensitive to individual needs
- Ability to problem solve and work in a team environment
- Be a Brand Ambassador
- Excellent organizational skills, flexible and creative problem solving skills

Key Responsibilities:

- Receive referrals from School Administration of youth who are identified as needing the 1:1 formal support in order to address specific goals
- Maintain a caseload of 8 to 10 formal clients, with who the coach will provide intentional therapeutic work to address complex issues
- Attend Circle of Support and facilitate Focused Case Management Meetings for formal clients
- Establish therapeutic relationships through role modeling, mentoring and supporting
- Work with youth through specific group programming and universal school programming; as well provide summer program for youth who otherwise would not have opportunity to participate in healthy activities over the summer



- Practice within the Resiliency Framework Philosophy, identifying resiliency capacities and coping skills for youth to build upon (administer the Resiliency Initiatives Youth Survey with formal 1:1 cases)
- Be available to the youth during times when the school is closed (Spring Break, Christmas Break, Teachers Convention, School PD Days, and Summer Holidays)
- Support youth with transitioning into new grade and/or school (when applicable, ensure that all grade 9 students are registered for high school)
- Develop innovative and creative programming to meet the individual needs of the school/program
- Seize opportunities to support youth through relational interactions, activities and play
- Promote a healthy view of education, facilitate success in the school setting by exploring their future career opportunities
- Work with a diverse client group (cultural, academic, mental health)
- Support youth to develop a sense of identity and cultural awareness
- Connect youth to adult mentors
- Strengthen and promote relationships by empowering and nurturing emotional attachments between the youth, their school and their natural support system
- Engage families to participate in their child's learning, the school environment and family activities
- Provide opportunities for healthy peer interaction.
- Advocate on behalf of the youth and teach them to be their own advocate
- Teach boundaries, healthy sexuality, social skills, academic skills, communication, problem solving, positive decision-making and anger management techniques
- Support and promote healthy lifestyle choices
- Connect youth to beneficial, affordable and sustainable community resources to increase their network of support

What to Expect:

- Training – compressive onboarding/orientation process with includes service specific training, and agency wide core training.
- Feedback – a strong supervision model that provides regular formal and informal opportunities for feedback
- Performance coaching – formal and informal coaching regarding the development of personal and professional growth and development.



Compensation:

The Family Centre is committed to employee wellbeing and development. The comprehensive compensation package offered to employees reflects those values and is competitive within the marketplace.

- \$44,096 to \$56,827 annually
- Competitive Health Benefit Plan
- 3 weeks' vacation
- RRSP matching
- Ongoing paid training

Please send your resume to:

Nimir Raval
Community Initiatives Manager
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The Family Centre thanks all applicants in advance. Only those candidates selected for an interview will be contacted. The Family Centre is an equal opportunity employer. We are committed to inclusive, barrier-free recruitment and selection processes, and work environment. We will be happy to work with applicants requesting accommodation at any stage of the hiring process.